

Cuisinart®

INSTRUCTION BOOKLET



Fully Automatic Burr Grind & Brew™ Coffeemaker

DGB-800C Series

For your safety and continued enjoyment of this product,
always read the instruction book carefully before using.

IMPORTANT SAFEGUARDS

When using electrical appliances, especially when children are present, basic safety precautions should always be taken to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. READ ALL INSTRUCTIONS.
2. **Always unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.**
3. Do not touch hot surfaces. Use handles and knobs.
4. To protect against electric shock, do not place cord, plug, or base unit in water or other liquids.
5. This appliance should not be used by or near children or individuals with certain disabilities.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged or dropped into water. Return appliance to the nearest Cuisinart Repair Center for examination, repair, and electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, push the OFF button, then remove plug from wall outlet.
12. Do not use appliance for other than its intended use.
13. Snap lid securely onto carafe before serving any beverages.
14. Scalding may occur if the lid is removed during the brewing cycle.
15. Do not set a hot carafe on a wet or cold surface.
16. Do not use a cracked carafe or a carafe having a loose or weakened handle.
17. Do not clean carafe or heating plate with cleansers, steel wool pads, or other abrasive materials.
18. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIRS SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
19. Avoid contact with moving parts.
20. Check grinder basket for the presence of foreign objects before using.
21. Use the coffee grinder to grind roasted coffee beans only. Grinding other substances, such as nuts, spices or unroasted beans, may dull the blade and cause poor grinding or injury.
22. Do not place cloth or otherwise restrict airflow beneath coffeemaker.
23. Use only the Cuisinart® Gold-Tone Commercial-Style Filter or standard basket paper filter with this unit. OTHER GOLD-TONE PERMANENT FILTERS MAY CAUSE THE COFFEEMAKER TO OVERFLOW.
24. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.
25. The glass carafe is designed for use with this coffeemaker only. It must never be used on the range top.

SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

WARNING: RISK OF FIRE OR ELECTRIC SHOCK



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated, dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

SPECIAL CORD SET INSTRUCTIONS

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Longer extension cords are available and may be used if care is exercised in their use.

If a long extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

NOTICE

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

OPERATING NOTICE

Clogging and backing up of water and/or coffee in the filter basket can occur under any or a combination of any of the following conditions: the use of too finely ground coffee; using two or more paper filters; using the gold-tone filter in conjunction with a paper filter, or not properly cleaning coffee grounds from the gold-tone filter, or allowing coffee grounds to spill over the filter.

Caution: Never open the filter basket during the brewing cycle, even if no water is draining from the filter basket, since extremely hot water/coffee can spill out from the filter basket and cause injury. If water/coffee is not draining from the filter basket during the brewing cycle, unplug the unit and wait 10 minutes before opening and checking the filter basket.

	WARNING RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN	
WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER-SERVICEABLE PARTS INSIDE REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY		

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IMPORTANT UNPACKING INSTRUCTIONS

1. Place the box on a large, sturdy, flat surface.
2. Remove the instruction book and any other literature.
3. Turn the box so that the back side of the coffeemaker is down and slide the coffeemaker from the box.
4. After the coffeemaker has been removed, place the box out of the way and lift off the packing materials.
5. Grasp the carafe by its handle, remove it from the heating plate, and remove the polybag.
6. Remove the polybag covering from the coffeemaker.

Save all packing materials in case you have to ship the machine in the future.

KEEP ALL PLASTIC BAGS AWAY FROM CHILDREN.

THE QUEST FOR THE PERFECT CUP OF COFFEE

Element 1: Water

Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn't taste good from the tap, it won't taste good in your coffee. Cuisinart includes a charcoal water filter to remove chlorine, bad tastes and odours, for the purest coffee flavour, every time you brew.

Element 2: Coffee

While coffee is 98% water, all of the flavour comes from the beans. To achieve the same great taste you enjoy at a coffee bar, buy only a two-week supply of fresh coffee beans at a time. Once the bean is broken, its flavour degrades quickly. That's why Cuisinart grinds your beans just prior to brewing.

Element 3: Grind

A burr grinder produces maximum flavour from coffee beans. The process actually crushes the bean, to release more of the oils and flavours that create the best-tasting coffee. The texture of the grind is critical. Too fine, and it may clog the filter. Too coarse, and water passes through too quickly to extract the full coffee flavour. Your coffeemaker is preset for medium, the optimal grind for this type of brewing process.

Element 4: Proportion

Coffee that is too strong or too weak is always a disappointment. Your coffeemaker automatically grinds the right amount of beans for the strength level and number of cups you choose. If using pre-ground coffee, start by using 1 level scoop [1 tablespoon (15 ml)] of ground coffee per cup, and later adjust the amount to your taste.

FEATURES AND BENEFITS

1. **Hopper**
Holds up to ½ lb. (226 g) of coffee beans.
2. **Hopper Lid**
Seals out moisture and air to keep beans fresh.
3. **Water Reservoir**
Cover flips back for easy filling.
4. **Water Level Window**
5. **Brew Pause™**
Interrupts flow of coffee to pour a quick cup mid-brew (20 seconds max).
6. **Glass Carafe with Hands-Free Lid**
An easy-pour, no-drip glass carafe with ergonomic handle.
7. **Heating Plate**
Scratch resistant with nonstick coating.
8. **Charcoal Water Filter Holder**
Holds the filter securely in place.
9. **Control Panel**
See detailed drawing on page 6.
10. **Filter Basket Door Release Button**
11. **Filter Basket Door**
Open to access coffee filter.
12. **Filter Basket**
Holds paper filter or Cuisinart® permanent gold-tone filter.
13. **Filter Basket Cover**
Flips up to access gold-tone filter.
14. **Cuisinart® Permanent Gold-Tone Commercial-Style Filter**
Eliminates the need for paper filters.
NOTE: Some fine grounds may flow through the filter and appear as sediment in the carafe.
15. **Coffee Scoop/Cleaning Brush**
16. **Burr Grinder (not shown)**
17. **Showerhead (not shown)**
Distributes water evenly over coffee.
18. **Cord Storage (not shown)**

19. **Safety Interlock System (not shown)**
Prevents unit from operating if filter basket, filter basket cover, or filter basket door is not properly in place.



GETTING TO KNOW YOUR CONTROL PANEL



- 1) **ON/OFF button with LED Indicator**
Manually turns coffeemaker on or off.
- 2) **Clock/LCD Display**
Displays time of day, Strength and Grind control settings.
- 3) **Program (PROG) Button**
Sets and/or displays programmed Auto ON/OFF time and Clean settings.
- 4) **GRIND OFF Button with LED Indicator**
Turns off the grinder when using pre-ground coffee.
- 5) **STRENGTH Control Button**
Press to select a regular, bold or extra-bold coffee flavour. Bars (▬▬▬▬) in display indicate selected flavour strength.
- 6) **Hour and Minute (HR, MIN) Buttons**
Use to program clock and Auto ON/OFF function.
- 7) **GRIND CONTROL/BREW Knob**
Programs unit to grind the right amount of coffee beans for the number of cups and flavor strength selected. Press to begin brew cycle.



LCD INDICATORS

NOTE: Not all indicators will appear at the same time.

- | | |
|---|--|
| <p>A. EMPTY
Will appear in display when the filter basket has not been emptied since the last brew cycle.</p> <p>B. AUTO ON
Appears on LCD to indicate Auto On is active.</p> <p>C. AUTO OFF
Will only appear during programming mode.</p> | <p>D. CLEAN
Appears on display when in clean mode. See page 11 for detailed decalcification instructions.</p> <p>E. GRIND CONTROL
Indicates how many cups will be brewed. Appears when adjusting the desired number of cups and during the brew cycle.</p> |
|---|--|

PROGRAMMING YOUR COFFEEMAKER

SETTING THE CLOCK

When the coffeemaker is plugged in, 12:00 will flash in the display, indicating the unit is in Clock Set mode. If the 12:00 stops flashing, simply press and hold the Hour or Minute button to return to flashing Clock Set mode.

Entering Time Set Mode

Hold down the Hour or Minute button until the clock begins flashing. Press either button to select the desired time. Hold buttons down to scroll through the digits, or press and release to advance one digit at a time. When scrolling, the numbers will advance slowly and then speed up. When the number displayed approaches the desired time, press and release to advance one digit at a time. Be sure the PM indicator is on if a PM time is desired.

Exiting Time Set Mode

- a. Press any function button besides ON/OFF, Hour or Minute to exit mode and activate the selected function.
- b. If you do nothing for 5 seconds, the mode will be exited.

SETTING THE PROGRAM TIME

1. Press the ON/OFF button to turn on the coffeemaker. The white LED will illuminate.



2. Entering Set Program Time Mode

Press the Program button once. The Auto ON icon and the previously selected auto-on time, or the default time (12:00) will appear. Press and hold the Program button until the time begins to flash. You are now in Set Program Time mode. Set the time you want coffee to begin brewing by pressing the Hour and Minute buttons. Five seconds after finishing, the unit will automatically exit Auto ON setup mode and the Auto ON icon will remain on the LCD, letting you know Auto ON is activated. The coffeemaker will start to brew at the programmed time. The Program mode cannot be entered if the coffeemaker is in its brew cycle.



3. To Activate Auto ON Using Previously Selected Time

Press the program button once. The Auto ON icon and previously set time will appear. After 5 seconds, the clock will return to the time of day and the Auto ON icon will remain on the display

NOTE: When Auto ON is activated, the indicator will remain visible on the LCD when the coffeemaker is in standby mode.

4. To Deactivate Auto ON

Press and release the Program button until the Auto ON icon is no longer displayed on the screen.

SETTING THE AUTOMATIC SHUTOFF TIME

Your coffeemaker can be programmed to automatically shut off from 0 to 4 hours after brewing is complete. Shutoff time can be programmed before, during or after brewing. Default shutoff time is 2 hours.

Entering Automatic Shutoff Time Mode

To view the current setting, press the ON/OFF button to turn on the coffeemaker, then press the Program button twice. The Auto OFF icon will appear and the default (2:00) or previously selected time will be displayed. Set desired shutoff time by pressing and holding the Program button until the time begins to flash. Press the Hour and Minute buttons to scroll from 0 to 4 hours. To exit, do nothing for 5 seconds. To deactivate Auto OFF, follow the instructions under Entering Automatic Shutoff Time Mode and set the time to (0:00).



NOTE: The Auto OFF icon will only appear on the LCD display during programming mode.

Programming Automatic Shutoff Time Mode After Brewing Has Started

When programming shutoff time after brewing has started, the unit automatically accounts for elapsed time. For example, if you set the shutoff time for 1 hour, and 25 minutes have already elapsed, the unit will shut off after 35 minutes ($60 - 25 = 35$ minutes).

CHARCOAL WATER FILTER

Your coffeemaker comes with a charcoal water filter that eliminates chlorine, bad tastes and odours from tap water.

Inserting the Water Filter

- Remove the filter from polybag and soak it, fully immersed, in cold tap water for 15 minutes.
- Lift the water filter holder out of the water reservoir.
- Press down on the filter compartment and pull toward you to open.
- Place filter into the holder and snap it closed. Be careful – improper placement can tear the filter skin.
- Flush filter by running cold tap water through holes in bottom of compartment for 10 seconds.
- Allow the filter to drain completely.
- Slide the water filter holder back into the channel in the water reservoir, pushing it down to the base of the unit.

NOTE: We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water.

Replacement filters can be purchased in stores, by calling Cuisinart customer service, or at www.cuisinart.ca.



BEFORE BREWING YOUR FIRST POT OF COFFEE

During the manufacturing process, dust can get trapped in your coffeemaker. We recommend flushing out the system before brewing your first pot of coffee. Simply follow Making Coffee with Pre-Ground Beans, page 10. Be sure to use only water and a paper filter...no coffee!

Once you've done that, brew a pot of real coffee and get ready to enjoy Cuisinart at its best!

brew. NOTE: Maximum capacity is ½ lb (226 g); overfilling the hopper may jam the grinder. Replace hopper lid.



4. Inserting the Coffee Filter

Press the Filter Basket Door Release Button to open door. Open the Filter Basket Cover. (See page 5, #13)

- **Basket-style paper filter:** Be sure filter is fully opened and touching walls of basket.
- **Cuisinart® commercial-style permanent filter:** Position handle of our gold-tone filter toward front of coffeemaker so it does not obstruct water flow.

Close the filter basket lid, and push the filter basket door closed until you hear it snap shut.

NOTE: Do not use both, a paper filter and the included permanent filter at the same time. This will cause the unit to overflow.

NOTE: The built-in safety interlock system will not allow unit to operate if filter or filter basket cover are not in place, or if the door is not properly closed. A continuous beep will sound until everything is in place.

5. Set Preferences

- Press the ON/OFF button to turn the coffeemaker on. White LED will illuminate.
- Turn the Grind Control knob until the number of cups you want to brew is displayed on the LCD screen. The burr grinder will grind the correct amount of beans, and automatically adjust the coffee/water ratio for low cup settings.

MAKING COFFEE WITH WHOLE BEANS

Follow instructions for **Before Brewing Your First Pot of Coffee**, above.

1. Insert Charcoal Water Filter

Follow directions for the preparation and insertion of the charcoal water filter on page 8.

2. Fill the Water Reservoir

Open the reservoir lid and pour in water, using the water level window indicator to measure the number of cups desired.

NOTE: Do not exceed the 12-cup line. Doing so could cause carafe to overflow.



3. Add Beans

Remove the hopper lid. Add beans. We recommend keeping the hopper full to ensure there are always enough beans for the number of cups you want to

- c. Press the Strength Control button to choose a regular, bold or extra-bold flavour.

NOTE: During the Selection Process, If the coffeemaker is untouched for 60 seconds, the ON/OFF indicator will go off and the unit will enter standby mode. To resume, press the ON/OFF button to return the coffeemaker to the previously selected settings.

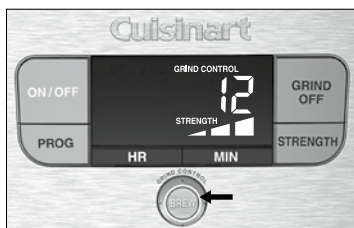
6. Brewing

To brew right away

Press the Brew button. The white Brew LED will light up and brewing will begin.

To activate Auto ON

To select the time you want coffee to start brewing, see Setting the Program Time instructions on page 7.



7. After Brewing

When brew cycle is complete, five beeps will sound. The coffeemaker will enter Keep Warm and the ON/OFF indicator will remain on until the unit automatically shuts off after the 2-hour default or programmed auto-shutoff time. To exit the Keep Warm cycle, press the ON/OFF button.

MAKING COFFEE WITH PRE-GROUND BEANS

Follow instructions Before Brewing Your First Pot of Coffee.

1. Insert Charcoal Water Filter

Follow directions for the preparation and insertion of the charcoal water filter on page 8.

2. Fill the Water Reservoir

Open the reservoir lid and pour in water, using the water level window indicator to measure the number of cups desired.

NOTE: Do not exceed the 12-cup line. Doing so could cause carafe to overflow.

3. Inserting the Coffee Filter

Follow instructions for Inserting the Coffee Filter (step 4 in Making Coffee with Whole Beans, page 9).

4. Add Pre-Ground Coffee

Use 1 level scoop of ground coffee per cup, or more or less according to individual taste. Close the filter basket cover and close filter door, making sure you hear it snap shut.

NOTE: The maximum capacity for ground coffee is 16 level scoops. Exceeding that amount or using too fine a grind of coffee may cause the filter basket to overflow.

5. Press Grind OFF Button

When this function is activated, the white LED will be illuminated.

NOTE: When making coffee with pre-ground beans, the Grind Control and Strength functions will be disabled and the LCD will display the time of day.

6. Brewing

To brew right away

Press the Brew button. The white Brew LED will light up and brewing will begin.

To activate Auto ON

To select the time you want coffee to start brewing, see Setting the Program Time instructions on page 7.



Brew Pause™ Feature

Our Brew Pause™ feature interrupts the flow of coffee from the basket to let you pour that “first” cup mid-brew. Be aware that using this feature will weaken the flavour strength of the finished pot, because the flavor profile of coffee brewed at the beginning of the cycle differs from coffee made at the end.

NOTE: Removing carafe for more than 20 seconds may cause filter basket to overflow.

TIPS AND HINTS

- If you buy large portions of beans, separate them into one- or two-week portions and store them in airtight containers in the freezer. Preserve freshness by minimizing exposure to air, light, and moisture. Once beans are removed from the freezer, keep them in a sealed container at room temperature, since damaging condensation can occur when beans move from cold to warmer temperatures.
- Some experts feel freezing dark-roast beans can cause oils to coagulate; others disagree. You'll have to decide that one for yourself!

CLEANING AND MAINTENANCE

COMPLETELY CLEAN AND DRY ALL PARTS AFTER EVERY USE

Always turn coffeemaker off and remove the plug from the electrical outlet before cleaning.

After every use, remove the filter basket and permanent or paper filter. Discard coffee grounds and paper filter. Remove carafe and pour out any remaining coffee. The permanent filter, filter basket, carafe and lid can be washed in warm, soapy water and rinsed thoroughly or cleaned in the upper rack of the dishwasher. Dry all parts after every use.

If you forget to empty the filter basket after brewing, EMPTY will appear in the display and the machine will not operate. Open the filter basket door, empty the basket, and close the door. The message will disappear and your coffeemaker is ready to use.

TO CLEAN GRINDER OF COFFEE BEANS

1. Remove hopper cover.
2. Scoop out remaining beans from the hopper.
3. Place the clean, dry filter basket assembly in place (a paper filter can be used if desired).
4. Press the ON/OFF button to turn the coffeemaker on.
5. Press and hold down the Brew button until the coffeemaker begins to grind the beans.
6. After grinding stops, be sure to turn coffeemaker off.
7. Dispose of or re-purpose coffee grinds in filter basket.
8. Use a damp cloth to clean the hopper.
9. Leave the cover off to let the hopper dry completely before adding coffee beans.

MAINTENANCE

Any other servicing should be performed by an authorized service representative.

DECALCIFICATION

The decalcification process removes calcium deposits, which form over time on the metal parts of the coffeemaker.

For best performance from your coffeemaker, decalcify the base unit from time to time. The frequency will depend upon the hardness of your tap water and frequency of use.

The CLEAN indicator will flash in the display when the coffeemaker is turned on, signaling that it is time to decalcify the unit.

NOTE: Before decalcifying your coffeemaker, remember to remove the charcoal water filter from the water filter holder located in the water reservoir.

To decalcify your coffeemaker, fill the water reservoir to capacity with a mixture of $\frac{1}{8}$ white vinegar and $\frac{7}{8}$ water. Turn on the coffeemaker and press the Program button 3 times to enter CLEAN mode. Hold down the Program button until the CLEAN icon begins to flash. Press the Brew button to begin the clean cycle. One cycle should be sufficient to clean your coffeemaker.

NOTE: The CLEAN icon will continue to flash until the cycle is complete. When the cycle is completed and the 5 beeps sound, press the ON/OFF button to turn the unit off. If the CLEAN icon remains on the LCD display, repeat the operation once more, using only fresh cold water.

TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
The coffeemaker is beeping.	Filter door is not closed	<ul style="list-style-type: none"> • Check to be sure that all components of the filter compartment are in place • Close filter door (you will hear a click if the door is properly shut)
	Filter basket is not in place	<ul style="list-style-type: none"> • Open filter door by pressing the filter door release button • Hook filter basket with cover onto door • Close filter door (you will hear a click if the door is properly shut)
	Coffee grounds and filter from previous use are still in filter basket	<ul style="list-style-type: none"> • Remove filter and used coffee grounds • Add new filter
The brew cycle will not start	There is no water in the water reservoir	<ul style="list-style-type: none"> • Fill the water reservoir using the water level markings
Coffee is weaker than usual	There are not enough beans in the hopper	<ul style="list-style-type: none"> • Be sure there are enough beans in your hopper for the amount of coffee you intend to brew
	Strength setting is incorrect	<ul style="list-style-type: none"> • Check your strength setting — displayed on the LCD screen • To change your strength setting, press the Strength Control button
The coffeemaker is not grinding beans	The hopper may be too full	<ul style="list-style-type: none"> • Turn the coffeemaker off and unplug • Remove some of the beans from the hopper
EMPTY appears in LCD display	Coffee grounds and filter from previous use are still in filter basket	<ul style="list-style-type: none"> • Remove filter and used coffee grounds • Add new filter
CLEAN is flashing on the LCD when the unit is turned on	Coffeemaker needs to be decalcified	<ul style="list-style-type: none"> • Run a clean cycle – follow the decalcification directions on page 11 of Instruction Booklet
The coffeemaker will not enter CLEAN mode	The water reservoir is empty	<ul style="list-style-type: none"> • Fill the water reservoir with decalcification mixture before turning the coffeemaker on - Follow the decalcification directions on page 11 of Instruction Booklet

WARRANTY

LIMITED THREE-YEAR WARRANTY

We warrant that this Cuisinart product will be free of defects in materials or workmanship under normal home use for 3 years from the date of original purchase. This warranty covers manufacturer's defects including mechanical and electrical defects. It does not cover damage from consumer abuse, unauthorized repairs or modifications, theft, misuse, or damage due to transportation or environmental conditions. Products with removed or altered identification numbers will not be covered.

This warranty is not available to retailers or other commercial purchasers or owners. If your Cuisinart product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please register your product online at www.cuisinart.ca to facilitate verification of the date of original purchase and keep your original receipt for the duration of the limited warranty. This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discolouration or other damage to external or internal surfaces that does not impair the functional utility of the product. This warranty also expressly excludes all incidental or consequential damages.

Your Cuisinart product has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart.

If the appliance should become defective within the warranty period, do not return the appliance to the store. Please contact our Customer Service Centre:

Toll-free phone number:
1-800-472-7606

Address:
Cuisinart Canada
100 Conair Parkway
Woodbridge, Ont. L4H 0L2

Email:
consumer_Canada@conair.com

Model:
DGB-800C

To facilitate the speed and accuracy of your return, please enclose:

- \$10.00 for shipping and handling of the product to Cuisinart Canada
- Return address and phone number
- Description of the product defect
- Product date code*/copy of original proof of purchase

- Any other information pertinent to the product's return

* Product date code can be found on the underside of the base of the product. The product date code is a 4 or 5 digit number. Example, 90630 would designate year, month & day (2009 June 30th).

Note: We recommend you use a traceable, insured delivery service for added protection. Cuisinart will not be held responsible for in-transit damage or for packages that are not delivered to us.

To order replacement parts or accessories, call our Customer Service Centre at 1-800-472-7606. For more information, please visit our website at www.cuisinart.ca

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Cuisinart™ offers an extensive assortment of top quality products to make life in the kitchen easier than ever. Try some of our other countertop appliances and cookware, and Savour the Good Life®.

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100 Conair Parkway,
Woodbridge, ON L4H 0L2

Consumer Call Centre E-mail:
Consumer_Canada@Conair.com

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